Opening hours Obermain Therme

Swimming area

daily 8:00 am - 9:00 pm Thursday, Friday, Saturday until 11:00 pm

Extended opening hours:

Carnival Eastern



Sauna area

daily 9:00 am - 9:00 pm Thursday, Friday, Saturday until 11:00 pm

daily until 11.00 pm

16.02.2023 - 25.02.2023 30.03.2023 - 15.04.2023



<u>Hotel guests</u> (except in the Classic/Classic plus rooms) have day stay entry to the swimming area via the skywalk from check-in to check-out included.

Admission to SaunaLand is charged additionally:

The <u>SaunaLand surcharge</u> for a maximum total stay of 3 hours in the swimming area is 7,00 € For a total stay of more than 4 hours, the <u>SaunaLand surcharge</u> is max. 10,00 €.

In the Classic/Classic plus rooms the use of the swimming area via the skywalk can be booked during the stay:
3 hours swimming area 16,00 € per day;
fully day max. 9,00 € extra in addition to the 3 hour price.

Access to SaunaLand within these 3 hours swimming area use is an additional 7,00 €.
For a stay of 4 hours or more in swimming are and SaunaLand (time is counted):
Max. 19,00 € surcharge.

All surcharges are calculated in addition to the 3 hour swimming area entry (Length of stay = swimming area time + SaunaLand time).

Children younger than 6 years are not allowed in the swimming facility.

Children at the age of 6 to 10 years are only allowed with a medical certificate nor the SaunaLand.

Admittance: 1 hour before the swimming time ends.

Swimming time ends 15 min before closing.

Closed on Christmas Eve. New Year's Eve open until 5:00 pm.

Please turn page for FAQs.



Using the turnstile in the sky walk:

→ Each hotel guest has its own transponder chip and must use there when entering/leaving the Obermain Therme! If you do not check in, you cannot use the chip in the Obermain Therme (Sauna/food & drinks).

If you don't check out your chip (swimming area or sauna), you will automatically be charged with the daily rate!

Disability access to the Obermain Therme:

→ You will get a blue transponder chip at the hotel reception with this you can use the stair lift and the elevator at the Obermain Therme.

Escorting guests with a handicap:

→ Hotel guests in general have the day stay entry to the swimming area inclusive when they use the SkyWalk (bookable in the Classic/Classic plus rooms). Further discount for handicapped persons or their escorts does not exist.

Loss of your chip:

→ If you lose your bracelet with the transponder chip, we will keep a safety deposit at the amount of €100,00 until the transponder is found.

It's your birthday?:

→ Please go to the reception of the Obermain Therme immediately after entering. They will give you credit for a full day stay including sauna use (you need to bring a copy of your ID card/passport).

Massages in the Obermain Therme:

→ If you have booked a **Classic/Classic plus room** please stop by the reception desk at the main entrance of the Obermain Therme, be there at least 30 min before the massage. The treatment time will be credited to your transponder chip.

Piscina visit:

→ When using the SkyWalk to get to the Piscina, the time counting continues in the Classic/Classic plus rooms. To avoid this, please use the main entrance of the Obermain Therme.

Vouchers/service vouchers (paper vouchers):

→ Value vouchers/service vouchers can only and exclusively be redeemed upon entry through the main entrance of the Therme!

They cannot be offset against the fee or consumption via the waistband. Exception for package vouchers with treatments/meals:

Can be redeemed via bathrobe aisle; please report to the cash desk!

Prepaid cards:

→ The cash value of prepaid cards will be returned at the checkout at the main entrance of the Obermain Therme.

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